



Certificate of Achievement

This is to certify that

Lena Hogebrandt

has successfully met the requirements of

Dell Business Process Improvement

Green Belt

Handwritten signature of Michael S. Dell in black ink.

Michael S. Dell
Chief Executive Officer

Handwritten signature of the EMEA President in black ink.

EMEA President

Handwritten signature of Kevin B. Rollins in black ink.

Kevin B. Rollins
Vice Chairman

Handwritten signature of the EMEA Executive Champion in black ink.

EMEA Executive
Champion

Handwritten signature of the EMEA BPI Champion in black ink.

EMEA BPI
Champion